No. 4989

Date: November 29 1993 3:56 p.m.

Approved: Baltasar Corrada del Río

Secretary of State

By: Lourdes Lugo Quintana

Assistant Secretary of State

PUERTO RICO TELEPHONE AUTHORITY

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TEMPORARY SUSPENSION OF THE TELEPHONE SERVICE AT THE CUSTOMER REQUEST

LEGAL BASIS

This section is promulgated by the Puerto Rico Telephone Authority by virtue of the provisions of Article 7, clauses (b) and (m) of Law Number 25 of May 6, 1974.

I. General

This service allows for the temporary suspension of the telephone service. During the suspended period, outgoing and incoming calls will not be allowed on the subscriber telephone facilities. Incoming calls will be directed to a recording announcement of the central office, which will inform that the service is temporally suspended.

II. Regulations (N)

A. This service will be offered to business and residential customers.

B. Partial suspension will not be allowed on multiline service.

C. This service will be offered at full rent. The rent for the months within the suspended period will be pay in advance. A fraction of one month will be considered a full month.

Filed by Puerto Rico Telephone Company on NOV 24 1993

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II. **Regulations** (Cont.)

D. There will be no credit for units of local calls, within the monthly allowances, not used.

E. The service will be offered for any period not to exceed three (3) months (ej. two weeks, one month, two months, one month and a half, etc.).

F. The suspension may be requested by means of a telephone call, letter or visit to the business office.

G. The service may be requested any business day of the month, providing that it is requested ten (10) days in advance of the date on which the suspension will beging. (N)

H. Telephone service will be restore without notice on the originally schedule date. If the customer wish that the service be restore before the originally schedule date, he/she must notify the service representative three (3) days in advance of the originally schedule date.

I. The customer must have had telephone service for at least three (3) months and his/her telephone account must not be past due at the date of the service request.

J. A non recurring charge will be apply for the suspension and subsequent restoration of the service.

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III. Rates and Charges

Non recurring, per service	$15.00	(N)

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